PHOENIX

Manager – IT & Digitalization

At our company, we believe that every small idea has the potential to *spark* something *extraordinary*. We foster an environment where creativity, passion, and innovation come together to fuel growth. When you join us, your unique *spark* isn't just encouraged - it's celebrated! Together, we create a workplace where every contribution, big or small, *transforms* into something remarkable**.**

The Role

We are seeking a strategic and results-driven **Manager – IT & Digitalization** to lead and manage enterprise IT operations and digital transformation initiatives across the organization. This role is critical in aligning technology solutions with business and manufacturing objectives, driving process optimization, and enabling data-driven decision-making through modern digital platforms.

Key Responsibilities

- Lead and manage all IT operations and digitalization initiatives in alignment with business and manufacturing objectives.
- Manage and continuously enhance the Microsoft Dynamics 365 Business Central ERP system and SFA system across Sales, Finance Production, Supply Chain, and Warehousing.
- Drive digital transformation initiatives including administrative process automation, production floor data capturing, downtime monitoring, and logistics/truck tracking systems.
- Lead the implementation and adoption of Advanced Planning & Scheduling (APS) tools to improve planning accuracy, delivery performance, and resource utilization.
- Support the implementation of real-time inventory tracking systems using RFID/Barcode technologies and smart warehouse concepts.
- Design, develop, and maintain MIS dashboards and business intelligence reports using Power BI and Microsoft Fabric.
- Collaborate with cross-functional teams to re-engineer business processes in line with Lean Manufacturing principles.
- Oversee IT infrastructure, systems security, data integrity, and system availability.
- Ensure compliance with audit, cybersecurity, and regulatory requirements including VAPT, C-TPAT.
- Manage IT vendors, service providers, and system integrators while ensuring cost-effective solutions.
- Support showroom and customer-facing digital initiatives including self-checkout and loyalty solutions.
- Provide leadership, guidance, and technical support to IT team members and end users.

Requirements

- Bachelor's degree in computer science, Information Technology, or a related field.
- Minimum 5 years of experience in IT / ERP / Digitalization roles, preferably within a manufacturing environment.
- Strong hands-on experience with ERP systems such as Microsoft Dynamics (Business Central/AX/Navision), IFS, INFOR, or equivalent.
- Proven experience in ERP implementations, system integrations, and process automation.
- Exposure to production planning systems, smart warehouse solutions, and manufacturing IT environments will be a strong advantage.
- Experience in data analytics, MIS reporting, and dashboard development.
- Strong analytical, problem-solving, and communication skills.
- Ability to work closely with senior management and cross-functional teams.

If interested, please send your resume, and cover letter to careers@phoenix.lk