

## Phoenix Industries – Showroom Manager | Welisara - Showroom

Imagine what **YOU** could do here! At Phoenix, great ideas have a way of becoming great products, services, and customer experiences very quickly. Bring passion and dedication to your job and there's no telling what you could accomplish.

### Company Profile:



@phoenix\_industries\_



@phoenix\_industries.



@PhoenixindustriesLtd



@PhoenixIndustriesSL



@Phoenix Industries



www.phoenix.lk

### The role

We are looking for an enthusiastic retail and digital friendly individual to be a part of our growing team. As Showroom Manager, you play an integral part in transforming the Phoenix flagship retail store in Welisara and the Phoenix E-Commerce Sales platform. Our goal is to give our customers the best experience in our own stores and online platforms.

### Key Responsibilities

- Oversee all aspects of retail sales showroom operations, including staffing, inventory management, and customer service with the retail manager.
- Develop and maintain strong relationships with key partners, vendors, and customers.
- To deal promptly with customer complaints, in accordance with company policy.
- To ensure that the showroom and all displays are always neat, tidy, and operational.
- Track and analyze sales performance data.
- Manage and motivate a team of retail sales professionals.
- Coordinating, monitoring, and reporting on daily operations.

### Requirements

- A bachelor's degree in Sales, Marketing or relevant field from a reputed university is preferred.
- 3+ years of experience in showroom operations.
- Proficiency in MS Office.
- Excellent communication and organizational skills.
- Attention to detail and able to work on a flexible schedule.
- Ability to work independently and as part of a team.

If interested, please send your resume, and cover letter to [careers@phoenix.lk](mailto:careers@phoenix.lk)

